

What Airlines Consider As **Illegal Booking Practices**

When using an online booking tool, you must take care to *use it responsibly*. Airlines consider certain methods of making reservations to be *'illegal booking practices'*. It is our intent to advise you of some of these practices and discourage you from using them:

<u>Back to Back Ticketing</u> – the issuance or use of coupons from two or more tickets issued at round-trip fares or the combination of two or more round-trip fares end to end on the same ticket, for the purpose of circumventing applicable tariff rules such as advance purchase and minimum stay requirements.

<u>Churning</u> – any repeated booking or canceling of the same itinerary in the same class or different classes of service across one or more records to circumvent or extend ticketing time limits and/or hold inventory.

<u>Duplicate/Illogical Bookings</u> – booking more than one reservation for the same passenger traveling on or about the same date to one or more of the same or nearby airport destinations, or creating another record for a passenger when one already exists on or across more than one airline. Illogical bookings can be, but are not limited to, bookings with origin and/or connections that depart before the arrival of the inbound flight or overlapping flights.

<u>Fictitious Name and Other Speculative Bookings</u> – Agent/User shall not make any speculative bookings using fraudulent or fictitious names. Examples of such bookings include the use of a valid surname followed by initials (Smith/A/B/C) or fictitious or celebrity names (Mouse/Mickey, Lincoln/Abraham).

<u>Hidden Cities Ticketing or Points Beyond Ticketing</u> - the process of issuing a ticket for a destination beyond a traveler's intended destination or from a point of origin other than the traveler's intended travel origin either case for the purpose of circumventing an airline's fare to the intended destination.

<u>Throwaway Ticketing</u> - the booking and/or issuance and/or use of connecting and/or round-trip tickets for the purpose of one-way travel.

Thank you for your cooperation!