



How to Book Travel in Concur





Use the Matrix to narrow your search results. If you have an Unused Ticket on file, it will appear in the Matrix making it easy for you to apply towards your new reservation.

Shop by Fares or by Schedule.

Modify your Flight Search if needed without the having to start from the Home page.

Use the Seat Map feature to determine how full a flight is BEFORE you book it. The Seat Map allows you to view how full a flight is BEFORE you reserve the flight.

Seat Map Close 📥 DELTA Delta Flight: 0812 McDonnell Douglas MD-80 O'Hare Intl Arpt (ORD) - Hartsfield Intl Arpt (ATL) 01/30/2013 Seat assignment is subject to change up until time of departure Available seats (by class of service): 📕 Available seat 📲 Occupied seat 🚽 Preferential seat 📲 Exit row F:09 P:03 A:01 Y:09 B:09 M:09 H:09 Q:09 K:09 L:09 U:09 T:09 E:09 Leave vacant or assign last seat 🛛 🔶 Selected seat 🕡 Preferential seating is not generally available for discounted fares, or travelers without higher levels of frequent flyer status.

Travel Details



Add: 🙆 Taxi 😒 Car 🕒 Hotel 🤝

Trip from Atlanta to Chicago

Description: (No Description Available) Trip Record Locator: 3N6QBI Created on: 01/16/2013 at 10:02 AM Passengers: William Never.

Tuesday Jan 29, 2013

Air

🚯 Atlanta, GA (ATL) to Chicago, IL (ORD)

Fue Jan 29	Delta 812	Duration: 2 hours, 10 minutes Nonstop
Change This Leg Cancel all air	Atlanta (ATL): 11:00 AM Terminal: S Confirmation Number: GYWQ7X	Chicago (ORD): 12:10 PM Terminal: 2 Status: Confirmed
	Aircraft: Douglas MD-80 E-Ticket Cabin: Economy (T) Meal: Refreshments for Purchase	Distance: 606 miles Seat: 28E ∉ <u>Change Seat</u>
		Add: 🥱 Taxi 😂 Car 😑 Hotel

Concur Travel will attempt to assign your seat based on the preferences listed in your profile. You also have the option to Change your Seat within Concur Travel.

Hotel

😑 Fairfield Inn & Suites Chicago Downtown

216 East Ontario Street Chicago, Illinois, 60611 1-312-787-3777

 Tue Jan 29
 Checking in: Tue Jan 29 (15:00)
 Checking out: Wed Jan 30 (12:00)

 Change Date
 Room 1, Days 1, Guests 1
 Status: Confirmed

 Confirmation Number: 82308299 SFNS
 Rate Code: REGC00
 Daily rate: \$79.00 USD

 Daily rate: \$79.00 USD
 Total rate: \$79.00 USD
 Phone: 1-312-787-3777

 Cancellation Policy
 Cancellation Fees may apply
Cancel Permitted Up To 01 Days Before Arrival. 91.95 Cancel Fee Per Room.

You also have the option to add a Car to your reservation.



View a Map of Hotels to locate properties in a local street view.

Filter your hotel results by using Change Search parameters. Filter by Price, Neighborhood, Hotel Chain and Amenities.

View Rate Details and the Cancellation Policy.

Add a Frequent Guest program number.

Map of Hotels in a local street view of your destination



Click a pin on the map to view the property info.

C.ncur

	Of special note is the 'Comments for the Travel Agent' : Use this only if you need agent								
Trip Booking Information	assistanc	e with your	reservati reser	ion. <u>Usi</u> vation	<u>ng this fie</u> will not be	Id will resul auto-ticket	<u>t in a higher</u> ted.	<u>service fee.</u> The	
The trip name and description are agent, please enter them into the	for your record keeping cor agent comments section.	wenience. If you have any	ripecial requests I	ior the travel					
Trip Name This will appear in your upcoming	trip list.	Trip Description (opti-	onal) purpose						
Hotel Reservation at GOODLETTS	VILLE TN, USA +				-				
Comments for the Travel Age Special Requests may incur a high	nt (optional) et sinvice fee.								
M Trick Privacy Share trip destination and da	ties with your Triplt Connect	sione and Groups.							
Please enter information abox	rt this trip then press Ne	at to finalize your rese	rvation. If you	lose at this c	sint				
your reservation may be cance will not be cancelled.	elled. Note: Any part of t	the trip that is instant	purchase or has	deposit requ	red				
		a summaries of the summaries of the		and the second s	the second se				

Air

🚯 Chicago, IL (ORD) to Atlanta, GA (ATL)

Airfare guoted amount:

Air Total Price:

Taxes and fees:

Total Estimated Cost:

Hotel:

Wed Jan 30	Delta 1877	Duration: 1 hour, 59 minutes Nonstop
	Chicago (ORD): 4:45 PM	Atlanta (ATL): 7:44 PM
	Terminal: 2	Terminal: S
	Confirmation Number: GYWQ7X	Status: Confirmed
	Flight Information	
	Aircraft: Douglas MD-80	Distance: 606 miles
	E-Ticket	
	Cabin: Economy (T)	Seat: 34E
	Meal: Refreshments for Purchase	
Air	View	Fare Rules

Trip Confirmation

Review your completed reservation.

Click on 'Purchase Ticket'. Your reservation is not complete until 'Purchase Ticket' is clicked!

If you do not wish to purchase the trip, click 'Cancel'.

We hope you enjoy using Concur Travel!

TICKET NOT YET ISSUED. AIRFARE QUOTED IN ITINERARY IS NOT GUARANTEED UNTIL TICKETS ARE ISSUED.

\$184.18 USD

\$35.62 USD

\$219.80 USD

\$79.00 USD

\$298.80 USD

Your Concur Travel reservation request has been submitted. Once your reservation has been processed, Travel Incorporated will send you an eltinerary and this will serve as your final trip confirmation.

Itinerary created on 01/16/2013 at 10:02 AM

Almost done Please confirm this itinerary.				
	Display Trip	< Previous	Purchase Ticket>>	Cancel



How to File Credit Card Expenses in Concur







ur Travel	Expense	Reporting Admini	stration Profile						
jes View Repo	rts New Expe	ense Report View Receipt	Store						
									Delete Report Submit Report
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05/09/20	13 \$144.10) 🚦 The entry has Undefin	ed expense type. You mus	t select an expense type	e for the entry before you can	submit the expense report.			
20			Delete	Copy View • «	Smart Expenses				
te⊤ Ex	pense		Amount	Requested	All Cards	- Import - Ma	atch Unmatch Delete		
/14/2013 Ai	rfare		\$521.60	\$521.60		Expense Detail	Expense	Date	Amount
C D D D D D D D D D D D D D D D D D D D	UTHWES 526212	9467168, Austin, Texas	\$52100	<i>452100</i>	Trip: Car/Hotel Reservati	ion - STORE SUPPORT CENTER (GOODL	LETTSVILLE, TN) (NLJOZR)		
/09/2013 Ca	r Rental ATIONAL CAR REN	NTAL, Dallas, Texas	\$68.50	\$68.50		COUNTRY INN AND SUITES Nas	Hotel	05/09/2013	\$168.18
/09/2013 Ur	defined		\$144.10	\$144.10	Corporate Card Charges		\sim		
(00 (2012 BJ)	S RESTAURANTS	488, Mesquite, Texas				STAPLES 00112821 MANSFIELD, TX	Undefined	05/15/2013	\$1.19
	ORTS PAGE GRILI	L, Dallas, Texas	\$4.22	\$4.22		SUBWAY 00114355 FOREST HILL,	Business Meal (attendees)	05/15/2013	\$16.02
/08/2013 Ca	r Rental		\$121.55	\$121.55		TVL INC 6358779656 SAL 770291	Undefined	05/14/2013	\$3.25
	ATIONAL CAR REN	NIAL, Nashville, Tennessee		-		COOL RIVER 22258792 DALLAS, TX	Undefined	05/09/2013	\$31.18
	o tel DUNTRY INN AND	SUITES, Nashville, Tennesse	\$144.54	\$144.54		AMPCO - AUSTIN BERGSTR AUS	Daily Parking	05/09/2013	\$88.00
						WYNDHAM HOTEL LOVE FIE DA	Undefined	05/09/2013	\$194.79
						Courtyards GOODLETTSVILE, TN	Hotel	05/03/2013	\$4.00
					∃ Trip: Trip from Austin to	Nashy Coloct the trans	etion(a) vou wont to	he included of the	
						Cou report and eithe	r 'drag' in to the your	cher or click 'IMPORT'	\$0.00
						VAL and they will pre	e-populate in to vouc	her.	\$9.40
						Wyndnam Hotels and Resorts D	meais-individual	05/08/2013	\$45.09
						C14 GIBSON BNA21630025 NAS	Undefined	05/08/2013	\$16.03
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	ur Travel jes View Repo xpense ○ ○	ur Travel Expense jes View Reports New Expenses xpense • Quick Expenses Date Amount 05/09/2013 \$68.50 1 05/09/2013 \$144.10 05/09/2013 \$144.10 25 Expense (1/1/2013) Airfare 00/2013 Car Rental NATIONAL CAR REN (09/2013) Meals-Individual 10 SPORTS PAGE GRILI (09/2013) Car Rental NATIONAL CAR REN (26/2013) Car Rental POTO PIC S NATIONAL CAR REN (26/2013) Car Rental NATIONAL CAR REN (26/2013) Car Rental NATIONAL CAR REN (26/2013) Car Rental (27	ur Travel Expense Reporting Admini- Admini- View Reports yes View Reports New Expense Report View Receipt xpense Quick Expenses Import Details Ons Date Amount Exception 05/09/2013 \$68.50 Missing required field 05/09/2013 \$144.10 The entry has Undefine SOUTHWES 5262129467168, Austin, Texas (2) (2) (2) (2) (2) (3) (4) (4)	ur Travel Expense Reporting Administration Profile pes View Reports New Expense Report View Receipt Store xpense Quick Expenses Import Details Receipts Print Ons Date Amount Exception 05/09/2013 588.50 Missing required field: Number of days the vehill 05/09/2013 S144.10 The entry has Undefined expense type. 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C•n	cur				Exc	eptions	have to	<mark>be defir</mark>	ned/itemiz	ed to resolve]	DOLL	<mark>AR GENERAL</mark>
My Concur	Travel	xpense Report	ting Administ	ration Profile	/								
View Charges	View Reports	New Expense Repo	rt View Receipt S	tore									
Example	•										D	elete Report	Submit Report
Or New Expension	ense 🕒 Quic	k Expenses Import	t Details 🔻	Receipts - Prir	nt 🔻								I Hide Exceptions
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Expense	Date	Amount Exception	n										
Undefined	05/03/2013	\$49.01 🚦 The	entry bas Undefine	d expense type. You m	ust select an expense type for t	ne entry befor	re you can subm	nit the expens	e report.				<u>^</u>
Meals-Individ	lual 05/11/2013	\$17.55 📙 Miss	ing required field: 1	Type of Meal.						Expect these – most	are quick and easy to define		
Undefined	05/12/2013	\$-85.60 📙 the	entry has Undefine	d expense type. You m	nust select an expense type for th	ne entry befor	re you can subm	nit the expens	e report.				
Undefined	05/12/2013	\$262.93 🚹 The	entry has Undefine	d expense type. You m	nust select an expense type for th	ne entry befor	re you can subm	nit the expens	e report.				≡
Hotel	05/14/2013	\$123.74 🚦 This	expense must be it	emized before the rep	ort can be submitted.								
Hotel	05/14/2013	\$113.74 ! Item	izations are require	d for this entry.									
Meals-Individ	lual 05/16/2013	\$8.90 🚦 Miss	ing required field: 1	Type of Meal.									-
Expenses			Delete Co	oy View 🔻 «	Smart Expenses								
Date	Expen	se	Amount	Requested	All Cards		Import -	Match	Unmatch	Delete			
0.716	/2013 Meals	-Individual	\$8.90	\$8.90		Expense D)etail		Expense		Date		Amount
05/14	/2013 Hotel	en nonse onder, no			Trip: Car/Hotel Reservation	- Washingto	n (MQFPL9)						
1	CANDI	EWOOD SUITES, Wa	\$113.74	\$113.74		1P Washir	ngton, DC		Hotel		02/25/2013		\$0.00
05/12	V2013 Undef WAL-N	ined 1ART #0948, Hickory,	\$-85.60	\$-85.60	Corporate Card Charges								
05/12	/2013 Undef	ined	\$262.93	\$262.93		MCDONA	LD'S F3165 BLU	EFIELD, WV	Undefined		05/16/2013		\$5.49
	WAL-N	/ART #0948, Hickory,	\$202.73	\$202.33		MCDONA	LD'S F31988 KIN	ISTON, NC	Undefined		05/15/2013		\$4.90
05/11	/2013 Meals	- Individual DR INN SEAFOOD, Co	\$17.55	\$17.55		MCDONA	LD'S F5757 STAT	resville, NC	Meals-Individua	I	05/15/2013		\$3.41
05/03	V2013 Undef	ined R GENERAL #13566, I	\$49.01	\$49.01									
		total \$3	AMOUNT 366.53	total requested \$366.53									

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Exceptions have to be defined/itemized to resolve

DOLLAR GENERAL

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My C	oncur	Travel	Expense	Reporting	Administration	Profile											
View C	Charges V	iew Reports	New Expe	nse Report V	iew Receipt Store												
Exa	mple														Delete	Report	Submit Report
⊕ N	ew Expense	🕀 🕀 Qui	ick Expenses	Import	Details - Receipts	✓ Print ✓											Hide Exceptions
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Unde	fined	05/03/2013	\$49.01	🚦 The entry h	has Undefined expense	type. You must selec	ct an expense type fo	or the entry before you	can submit the exper	ise report.							A
Meals	-Individual	05/11/2013	\$17.55	\rm Missing re	quired field: Type of Me	al.											
Unde	fined	05/12/2013	\$-85.60	\rm The entry h	has Undefined expense	type. You must selec	ct an expense type fo	or the entry before you	can submit the exper	ise report.							
Unde	fined	05/12/2013	\$262.93	📕 The entry h	has Undefined expense	type. You must selec	ct an expense type fo	or the entry before you	can submit the exper	ise report.							E
Hotel		05/14/2013	\$113.74	I This expen	ise must be itemized bef	ore the report can b	be submitted.										
Hotel		05/14/2013	\$113.74	Itemization	ns are required for this e	entry.											
Meals	-Individual	05/16/2013	\$8.90	I Missing re	quired field: Type of Me	al.							Required	d fields are ide	entified		-
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схре	inses	-			Delete	y view											
	Date *	Expe	nse		Amount	Requested	Expense Type Meals Individual		Transaction Date		Business Purpos	e	Type of Meal	v	Vendor Name	SE CDTU	
•		WOO	DEN HORSE G	RILL, HURLEY, VA	A \$8.90	\$8.90		· · · · · · · · · · · · · · · · · · ·	03/10/2013				Breakfast		WOODENTIONS		
	Missir	ng required	field: Type of N	1eal.			HURLEY, VA		US Bank MC	v	8.90	USD 💌	Dinner				^
	05/14/201	L3 Hote CANE	I DLEWOOD SUT	TES, Wake Forest	t, \$113.74	\$113.74							Lunch			-	T
	05/12/201	L3 Unde WAL-	e fined -MART #0948, H	lickory, North Ca	a \$-85.60	\$-85.60											
	05/12/201	L3 Unde WAL-	e <mark>fined</mark> -MART #0948, H	lickory, North Ca	a \$262.93	\$262.93											
	05/11/201	L3 Meal HARE	ls-Individual BOR INN SEAFC	OD, Conover, N	\$17.55	\$17.55											
	05/03/201	L3 Unde DOLL	e <mark>fined</mark> LAR GENERAL #	13566, BETHPAG	5t \$49.01	\$49.01											
				TO	\$366.53	OTAL REQUESTED								Save Itemize	Allocate	Attach Re	eceipt Cancel



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My Concur	Travel	Expense	Reporting Administration Profile	
View Charges V	/iew Reports	New Exper	ise Report View Receipt Store	
Example				Delete Report Submit Report
New Expense	e 🕀 Quic	k Expenses	Import Details • Receipts • Print •	I Hide Exceptions
Exceptions				
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Undefined	05/12/2013	\$262.93	Intervention of the entry has Undefined expense type. You must select an expense type for the entry before you can submit the expense report.	
Hotel	05/14/2013	\$113.74	This expense must be itemized before the report can be submitted.	
Hotel	05/14/2013	\$113.74	Itemizations are required for this entry.	

Expe	enses		Delete	Copy View 🕶 ≪	Expense Nightly Lodging Expenses	Receipt Store
	Date 👻	Expense	Amount	Requested	Check-in Date Number of Nights	
	05/16/2013	Meals-Individual WOODEN HORSE GRILL, Emporia, Vii	\$8.90	\$8.90	Becurring Charges (each night)	
V	05/14/2013	Hotel CANDLEWOOD SUITES, Wake Forest,	\$113.74	\$113.74	Room Rate Room Tax Enter the check-in/check-out dates = auto populates with	
	This expension Itemization	se must be itemized before the report can is are required for this entry.	be submitted.		total # of nights Other Room Tay 1	
	05/12/2013	Undefined WAL-MART #0948, Hickory, North Ca	\$-85.60	\$-85.60	Enter the <u>total</u> of the daily taxes	E
	05/12/2013	Undefined WAL-MART #0948, Hickory, North Ca	\$262.93	\$262.93	Room rate and taxes will be shown as a single expense NOTE: any hotel that is booked through Travel Inc will be accompanied by a	
	05/11/2013	Meals-Individual HARBOR INN SEAFOOD, Conover, No	\$17.55	\$17.55	Additional Charges (each night) Travel Booking Fee (undefined) of \$5.50. No transaction fee is assessed Expense Amount	
	05/03/2013	Undefined DOLLAR GENERAL #13566, BETHPAGE	\$49.01	\$49.01	Choose an expense type	
					Expense Amount	-
		TOTAL	AMOUNT	TOTAL REQUESTED	Saus Barristian	Concel
		\$3	66.53	\$366.53	Save Itemization	s Cancel

C•ncur [*]	Many transactions feed in to your Concur as 'undefined'	DOLLAR GENERAL
My Concur Travel Expense Reporting Administration Profile		
View Charges View Reports New Expense Report View Receipt Store		
Example		Delete Report Submit Report

I Hide Exceptions

Example				
Or the second	e 🕀 Quic	k Expenses	Import Details Receipts Print	
Exceptions				
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Undefined	05/03/2013	\$49.01	It a submit the expense type. You must select an expense type for the entry before you can submit the expense report.	
Meals-Individual	05/11/2013	\$17.55	Missing required field: Type of Meal.	
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Undefined	05/12/2013	\$262.93	It a submit the expense type. You must select an expense type for the entry before you can submit the expense report.	

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	05/16/2013	Meals-Individual WOODEN HORSE GRILL, Emporia, Viı	\$8.90	\$8.90	Undefined • 05/12/2013				WAL-MART #0948	Hickory, No	th Carolina		
	05/14/2013	Hotel CANDLEWOOD SUITES, Wake Forest,	\$113.74	\$113.74	Copies Currency Conversion Fees		¥	Personal Expense (do not reimburse)	Comment	* *			
	05/13/2013	B Hotel	\$113.74	\$113.74	Dues/Subscript - Data Subscriptions								
~	05/12/2013	Undefined WAL-MART #0948, Hickory, North Ca	\$-85.60	\$-85.60	Dues/subscript - Professional Mags Dues/subscript - Professional Orgs			Click on the transaction Click on the expense ty	n to bring up the exp pe field and 'identify	ense scree ' the trans	n action		
	The entry h before you car	as Undefined expense type. You must sele n submit the expense report.	ct an expense t	ype for the entry	HR Training Center Meals		l	NOTE: next slide					
	05/12/2013	Undefined WAL-MART #0948, Hickory, North Ca	\$262.93	\$262.93	Meeting Room Rentals/Supplies Miscellaneous	=							
	05/11/2013	Meals-Individual HARBOR INN SEAFOOD, Conover, No	\$17.55	\$17.55	Office Supplies Overnight Mail - Fed X - UPS								
	05/03/2013	Undefined DOLLAR GENERAL #13566, BETHPAGE	\$49.01	\$49.01	Passport/Travel Visa Fees Recruiting Expenses								
		total a \$30	MOUNT	TOTAL REQUESTED \$366.53	Seminar Fee-Professional Develop	Ŧ			Save	ze Allocate	Attach Receipt	Canc	cel

C•nc	:ur			Many transactions feed in to your Concur as 'undefined'	DOLLAR GENERAL
My Concur	Travel	Expense	Reporting Administration Profile	· · · · · · · · · · · · · · · · · · ·	
View Charges V	iew Reports	New Expe	se Report View Receipt Store		
Example					Delete Report Submit Report
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Exceptions					
Expense	Date	Amount	Exception		
Undefined	05/03/2013	\$49.01	The entry has Undefined expense type. You must select an expense	nse type for the entry before you can submit the expense report.	
Meals-Individual	05/11/2013	\$17.55	Missing required field: Type of Meal.		
Undefined	05/12/2013	\$262.93	The entry has Undefined expense type. You must select an expense type.	nse type for the entry before you can submit the expense report.	

Expe	inses		Delete Co	opy View 🔻 ≪	Expense								Receipt Store
	Date 05/16/2013	Expense Meals-Individual WOODEN HORSE CRILL Emporia Vii	Amount \$8.90	Requested \$8.90	Expense Type Office Supplies	¥	Transaction Date 05/12/2013	Business Purj	pose	Vendor Name WAL-MART #0948	Vendor City Hickory, North	Carolina	
	05/14/2013	Hotel CANDLEWOOD SUITES, Wake Forest,	\$113.74	\$113.74	Payment Type US Bank MC	¥	Amount 262.93 USD 🗸	Personal reimburse)	l Expense (do not	Comment INDICATE WHAT YOU PURCHASED!!			
	05/13/2013	3 Hotel	\$113.74	\$113.74									
	05/12/2013	Office Supplies WAL-MART #0948, Hickory, North Ca	\$-85.60	\$-85.60					Utilize your	comment box(es) – the	more		
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For this example an alcoholic beverage was purchased with meal – you only owe US Bank for the beverage...

DG TRAVEL POLICY

Alcohol Expenses

Dollar General does not reimburse expenses for alcoholic beverages except in the following circumstances:

- Company-sponsored events approved by the CEO or one of his direct reports;
- After-business-hours business, civic, or charitable functions hosted by the Company or a Company department or unit (i.e., evening or weekend meetings, dinners, parties, fundraisers, etc.) approved by the CEO or one of his direct reports; and
- After-business-hours functions approved by the CEO or one of his direct reports.

TOTAL AMOUNT TOTAL REQUESTED \$26.50

Open the transaction and define the expense type



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Other Settings

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To edit the profile of someone other than yourself, select a name from the list to the right. If you have

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Set PIN PIN may be letters, numbers and special characters such as !.\$, or # but no

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Or send a link to your device - enter your email address or mobile phone number (including country code for non-US numbers) and we will send you a li to get the app:

msmrdm@dollargeneral.com Send Link Your USER NAME = your EID# with leading zeros to make 9 digits @dollargeneral.com (ex. 000123456@dollargeneral.com)

> **Create your own PIN Retype your own PIN** *Click SET PIN



Do's and Don'ts

- <u>Do</u> file expense reports timely (once a week if you travel weekly) to ensure payment is made to US Bank and no late fees are incurred.
- <u>Do</u> wait until the MasterCard icon shows up in Concur before filing the expense.
- <u>Do</u> reconcile your account when you receive your statement monthly. This is critical to keeping your account on balance!
- <u>Don't</u> expense any of these itinerary icons unless the MasterCard icon accompanies it.
- <u>Don't</u> pay your US Bank statement with a personal check **unless** you exceeded your per diem and owe the difference directly to the bank.
 Dollar General pays US Bank on your behalf based on your approved expense report.